

VISITOR GUIDELINES

Štruncovy sady No. 3, and the Training Centre in Luční Street

I. Initial Provisions

- 1.1 The present document is a guideline published by the lessee of the Pilsen Municipal Stadium, Štruncovy sady No. 3 and the Training Centre in Luční street (hereinafter jointly as the "Municipal Stadium"), which is VIKTORIA PLZEŇ – fotbal, z. s., ID: 27002667, registered seat Štruncovy sady 2741/3, Východní Předměstí, 301 00 Plzeň (hereinafter the "Lessee"). It defines the basic mandatory rules of conduct for all persons entering the premises and using the equipment on the premises of the Municipal Stadium (hereinafter the "Visitors") during football matches or other events organized on the premises by other subjects (hereinafter the "Events"). In case that the Municipal Stadium or its part has been subleased to a third party for the purposes of organizing an Event, the third party is deemed the Lessee for the purposes of these Visitor Guidelines.
- 1.2 The main purpose of the Visitor Guidelines is to ensure safety and protection of health and property of the Visitors, to ensure the protection of the Municipal Stadium itself and its equipment, and to ensure the provision of a pleasant sporting environment and social atmosphere at the Municipal Stadium during Events.
- 1.3 By purchasing a ticket to an Event, the Visitor expresses their explicit consent with the Visitor Guidelines and all terms and conditions stated therein. By entering the Municipal Stadium during any Event, every Visitor expresses their consent to be bound by the terms and conditions and the content hereof. For the purposes of these Visitor Guidelines, a ticket is considered to be a printed or electronic document enabling visitors to enter the Municipal Stadium, i.e. mainly paper tickets, electronic tickets (e-tickets) as well as permanent tickets.

II. General Provisions

- 2.1 The manner of use of the Municipal Stadium is solely upon the discretion of the Lessee with the prior consent of its owner.
- 2.2 The general public is allowed to enter the premises of the Municipal Stadium only during Events organized by the Lessee or other party upon the Owner's and Lessee's consent, and only in compliance with and upon the fulfilment of all terms and conditions set out by these Visitor Guidelines.
- 2.3 During any Event, the Lessee is entitled to supervise the observation and respecting of these Visitor Guidelines. The Lessee shall exercise its supervisory authority through appointed organizers and a contracted organizing and security agency (hereinafter jointly as "Organizer"). The supervision may also be performed by the Municipal Police or Police of the Czech Republic within the limits of their legal authority.
- 2.4 The Visitors have been made aware of the fact that the premises of the Municipal Stadium including the neighbouring areas are monitored by CCTV cameras operated and owned by the Owner.
- 2.5 Without the need of any further notice or any other consent, the Visitors hereby grant their approval with the free use of their image or portrait as a part of any visual record, broadcast, or reproduction of the Event for commercial or promotional purposes as a part of the image of the entire Event or a part thereof made by third parties with the Lessee's consent.

III. Entrance to Events Organized on the premises of the Municipal Stadium

- 3.1 The premises of the Municipal Stadium are open for Visitors always at least one hour before the beginning of the Event and at least half an hour after its end unless the Organizer decides otherwise for the specific Event.
- 3.2 Upon entering the premises of the Municipal Stadium, every Visitor is obliged to produce a valid ticket or other document or pass authorizing them to enter the Event. In justified cases, the Organizer is entitled to determine unilaterally that for certain areas purchasing a ticket or entering is possible only based on fulfilling certain conditions announced in advance (according to club membership, admittance without any external club membership identification, etc.). The Visitors are obliged to respect these limitations and have no right of entry to the Event or compensation in case of breaching them.
- 3.3 The ticket is valid only if undamaged, unaltered in any way and complete, i.e. in particular with the counter-ticket still attached to it. It only authorizes a single entry to the Municipal Stadium premises. Upon leaving the Municipal Stadium premises, the ticket is no longer valid. This applies also to the holders of permanent tickets regarding the entry on a specific match day in case of football matches.
- 3.4 Visitors who fail to produce a valid ticket or any other permission to enter the Event upon entering the Municipal Stadium shall not be allowed to the Municipal Stadium premises. This applies also to Visitors who have, in the Czech Republic, been banned from the given Event for their inappropriate behaviour during previous similar events and/or who are in the database of banned-entry persons maintained by the Organizer or third parties. If a Visitor is not admitted to the Municipal Stadium for reasons stated in this paragraph, they are not entitled to any compensations, including the right to the admission fee refund.
- 3.5 The Organizer is entitled to perform a check of any Visitor upon entering the Municipal Stadium premises, should there be a suspicion that the Visitor may be under the influence of previously consumed alcohol or other addictive substance. The Organizer is also entitled to check any Visitor that may be suspect of trying to smuggle any of the prohibited items mentioned in article V hereof to the Event. In this regard, the Organizer is also entitled to search all luggage that the Visitor may be carrying.
- 3.6 The Organizer is entitled to ask the Visitors to provide a proof of their identity upon entering the Municipal Stadium. Should any Visitors refuse to do so, the Organizer is entitled to deny their entry to the Event. Such denial does not create the right to any compensations, including the right to the admission fee refund.
- 3.7 The Organizer is also entitled to deny entry to the Event to all Visitors who raise the Organizer's reasonable concerns that they might act contrary to these Visitor Guidelines during the Event, especially with regard to their behaviour at any previous Events organized by the Organizer or any other similar event both in the Czech Republic and abroad. In case of denied entry to the Event for the reasons stated in this paragraph, the Visitor is entitled only to the admission fee refund without any other possible compensations.

IV. Visits at the Municipal Stadium Premises

- 4.1 The presence at the Municipal Stadium premises during Events is limited only to Visitors capable of producing a valid ticket or other documents or passes allowing them to enter the Event, and other persons as determined by the Organizer. Every Visitor present at the Municipal Stadium premises is obliged to prove their right to be present to the Event upon the Organizer's request at any time during the Event.
- 4.2 Any visitor who fails to prove their right to be present to the Event shall be ejected from the Municipal Stadium by the Organizer.
- 4.3 Visitors are obliged to occupy solely the respective places stated on their tickets. During football matches, the supporters and fans of the visiting teams have to remain only in the sector reserved for the visiting team supporters, and they have to respect the organization instructions of the Organizer.
- 4.4 When instructed by the Organizer, Visitors have to take other places than those designated by their tickets. This also applies to Visitors coming after the beginning of the given Event.

V. Behaviour of Visitors at the Municipal Stadium Premises

- 5.1 Every Visitor of the Municipal Stadium has to behave there so that their conduct poses no threat to other persons' safety, causes no damage to their property or to the equipment of the Municipal Stadium, and that their behaviour does not limit or bother other persons above the measure given by the nature of the course of the Event taking place at the Municipal Stadium.
- 5.2 The Visitors are obliged to observe the orders and instructions of the Organizer, the Police of the Czech Republic, the Municipal Police, the Fire Brigade, medical rescue services and the announcer.

- 5.3 The Visitors of the Municipal Stadium are obliged to respect the generally binding rules of decent behaviour during their visit of the stadium, in particular to show decency and courtesy to other Visitors. The Visitors are especially obliged to refrain from any demonstrations of race, religious, or political intolerance in the verbal or any other form.

- 5.4 The Visitors are, in particular, prohibited to behave or act in any of the following ways:

- a) to enter those parts of the Municipal Stadium that are not freely accessible to the Visitors (especially the playing field, areas designated as the service zone, and the background of the Municipal Stadium with the exception of the areas open for public),
- b) to throw any objects to the playing field,
- c) to climb fences, walls, lighting posts, or trees,
- d) to start fires and use any fireworks,
- e) to smoke in the area of the Municipal Stadium stands. This prohibition also applies to electronic cigarettes,
- f) to damage the equipment and furnishing of the Municipal Stadium,
- g) to relieve the bodily needs anywhere outside the rest rooms or soil the Municipal Stadium in any other way,
- h) to cover the advertising panels located on the Municipal Stadium with banners, flags, or in any other way,
- i) to offer or sell tickets to any Events or sell any services or goods in the area of the Municipal Stadium or the neighbouring areas without permission or without the explicit consent of the Lessee,
- j) to make any sound or video/image recordings during the Event, including breaks, in the area of the Municipal Stadium stands using any data, image, or sound recording device,
- k) to transmit or assist in the transmission, production or reproduction of a recording of the Event by any means including the internet and mobile phones,
- l) to broadcast, create or reproduce any information, data or data relating to the development of matches, behaviour or any other factor or fact in any match or the taking of any audio, visual or audio-visual content (whether by means of electronic devices or otherwise) for the purpose of any form of betting, gambling or commercial activity not previously authorised, or for any other purpose in breach of these Terms. Exceptions to this prohibition include cases where the League and the Club expressly grant permission or authorization,
- m) to utter, disseminate or express in public racist, abusive, vulgar or immoral slogans or display or manifest any form of interpersonal, racial, religious or political intolerance,
- n) to cover one's face with a scarf, hood or otherwise in way obstructing or preventing its identification when entering the stadium and in all stadium area.

- 5.5 In case of breaching or not obeying the rules mentioned in article V of these Visitor Guidelines, the Visitor doing so may be expelled from the Municipal Stadium premises immediately without any prior warning.

- 5.6 The Organizer is also entitled to expell any Visitor from the Municipal Stadium premises without any prior warning and without any right to the admission fee refund if the Visitor is apparently under the influence of alcohol or any other addictive substance, or if the Visitor poses a security risk.

- 5.7 It is also prohibited to bring any items to the Municipal Stadium premises that may put the safety of people and property present on the Municipal Stadium premises at risk in any way.

- 5.8 The Visitors of the Municipal Stadium are especially prohibited to bring the following items, or other items of similar nature or purpose, to the Municipal Stadium premises:

- a) any materials containing racist, derogatory, offensive, vulgar, or indecent messages, or slogans,
- b) Weapons of any kind, as well as any items that might be used as such,
- c) aerosol cans, paints, flammables, explosive, fireworks, smoke bombs, and chemicals of any kind,
- d) poles for flags or banners,
- e) alcoholic beverages and /or any narcotics, including drugs,
- f) vessels of any kind,
- g) glass or glass objects,
- h) laser pointers,
- i) mechanically powered instruments producing noise,
- j) excessive luggage,
- k) bicycles, scooters or other means of transport or sporting equipment,
- l) animals,
- m) any data, image, and sound recording devices, particularly video cameras and photo cameras.

- 5.9 At its sole discretion, the Organizer may extend the list of prohibited items given in article V (5.8) hereof for every Event, adding other specific items not mentioned in the article.

VI. Sale and Advertising

- 6.1 Any activity aimed at the promotion or sale of products and services of third parties on the Municipal Stadium premises during an Event may only take place upon prior express of the Lessee.

VII. Liability for Damages

- 7.1 Every Visitor enters the Municipal Stadium premises upon their own risk, and the Organizer, Lessee, and Owner are not liable for any damage to the health or property of the Visitors.
- 7.2 The Organizer, Owner and Lessee bear no responsibility for the loss of any items or their stealth by other persons other than of those deposited in areas reserved for this purpose.
- 7.3 Anybody witnessing a case of personal injury is obliged to inform the Organizer immediately.
- 7.4 Anybody who notices any defect on the Municipal Stadium premises posing a risk to personal safety or damage of the property is obliged to inform the Organizer of such defect immediately.

VIII. Visitor Guidelines Violation

- 8.1 Anybody who breaches the provisions of the Visitor Guidelines may be expelled from the Municipal Stadium premises without any compensation or right to the admission fee refund, and penalized by being banned from any future Events.
- 8.2 Any person whose behaviour raises a suspicion that they may have committed any of the offence mentioned in Act No. 40/2009 Coll. (Criminal Code) shall be surrendered to the Police of the Czech Republic.

IX. Force

- 9.1 These Visitor Guidelines come into force on 8th November 2023.


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